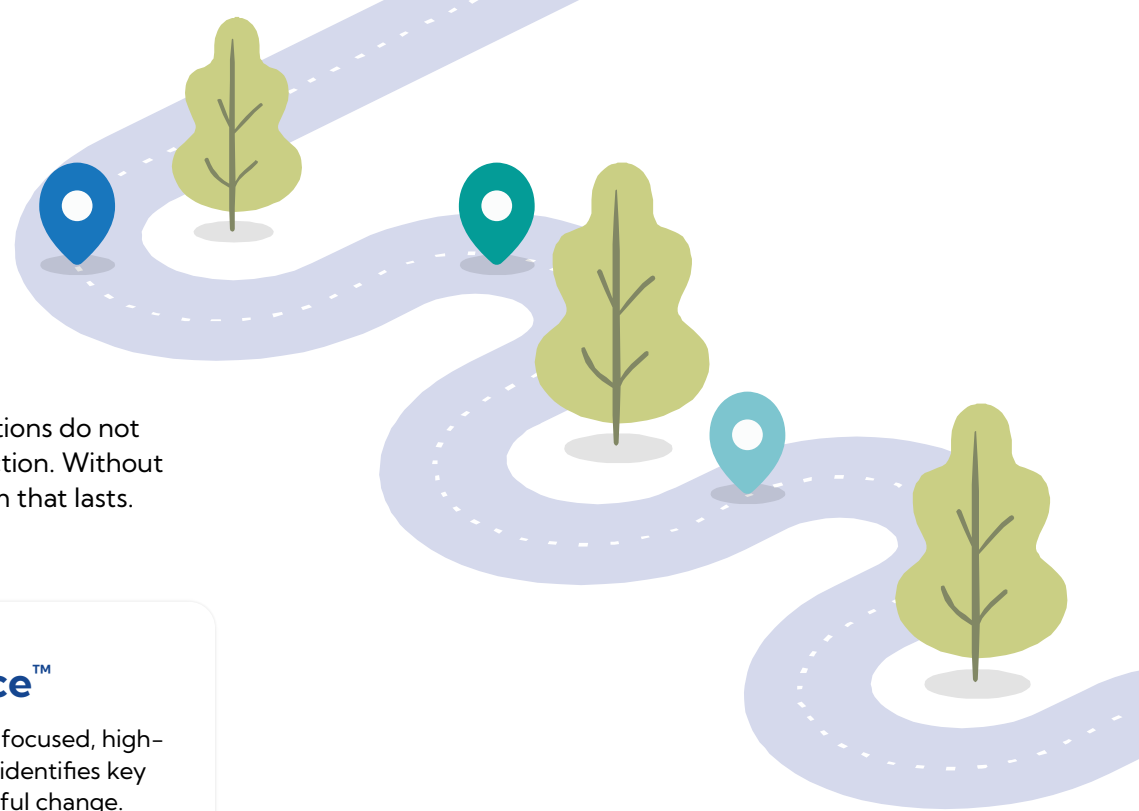




Your Customized Three Year Roadmap

A clear path from pressure to performance. In most cases, organizations do not need “another training session.” They need clarity. Alignment. Direction. Without a clear roadmap, even the best teams struggle to create momentum that lasts. Which is why we begin with something different.



Two-day Onsite Consultation

Ignite the Patient Experience™

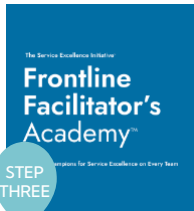
Jumpstart your patient experience strategy with a focused, high-impact 2-day engagement that aligns your team, identifies key opportunities, and builds momentum for meaningful change.



Three-Year Transformation Journey

Service Excellence Initiative™

A comprehensive, proven framework that transforms culture, strengthens leadership accountability, and drives measurable improvements in patient and employee experience.



Frontline Facilitator Academy™

Empowering staff to lead peer-to-peer training and sustain change from within. Through a practical train-the-trainer approach, participants learn how to deliver impactful workshops, engage adult learners, and confidently guide their teams in service excellence behaviors.

If you are ready to clarify what your next three years should look like, let's start the conversation.

Rhonda Stel

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Schedule a Call with Rhonda