

THE 24TH ANNUAL HEALTHCARE SERVICE EXCELLENCE CONFERENCE

Kindness Action Plan

ON DEMAND

November 11-15, 2024



Kindness Action Plan



www.HealthCareServiceExcellence.com



Session	Capture Insights, Actions, Questions, Quotes	Evaluation
Game Changer: Rejuvenate, Reenergize, Reengage		



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Rules for Amazement



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Mobilizing a Team in the Staffing Game



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Keeping Your Team in Tune



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"Life changes not when we begin to act, but when we commit to act." – Brian Lee, CSP, HoF



Session	Capture Insights, Actions, Questions, Quotes	Evaluation
Livin' Life Large: Leading Your Legacy in Health Care		



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Compassion Is Action



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Compassionate Accountability: Unlock a Breakthrough Mindset for Building Connection and Getting Results



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Thriving and Not Just Surviving: Practical Self Care and Burn Out Reduction Strategies for Healthcare Professionals



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"Habits are the small decisions you make and actions you perform every day." – James Clear



Complete evaluations and submit watch party photos

(email watch party photos to support@customlearning.com)

My 2 Best Personal Ideas:

Who	What
	1
When	
How	2

My 2 Best Team/Unit/Department Ideas

Who	What
	1
When	
How	2

My 2 Best Organization-Wide Ideas

Who	What
	1
When	
How	2

"Learn one new idea every day and do it in a better way." – Brian Lee, CSP, HoF