

The 22nd Annual HealthCare Service Excellence Conference

UPLIFT THE PATIENT & EMPLOYEE EXPERIENCE

Opportunities, Optimism & Ownership

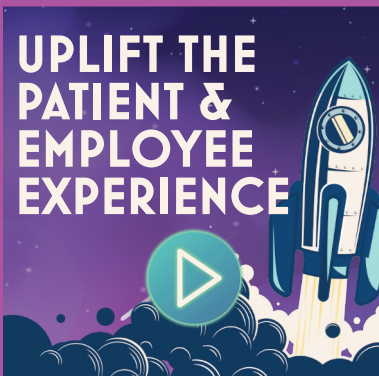


November 14-16th, 2022

Rosen Shingle Creek Resort, Orlando, FL



photo from Rosen Shingle Creek®



REGISTER HERE

To register simply go online at
www.HealthCareServiceExcellence.com
or call Chelan at 1.800.667.7325
x2230 after August 12th, 2022

BOOK HOTEL

Hotel reservations through
Rosen Shingle Creek
9939 Universal Blvd, Orlando, FL
1.407.996.9939

YOU WON'T WANT TO MISS THIS!

Discover for yourself an
implementable prescription for
frontline and leadership engagement
at this year's conference!

From HCSEC 2021 Overall Evaluations:

"I have truly had a blast. I have
learned more than I ever expected.
Made tons of new friends and
business relationships."

— Kaylee Mackeh
Ringgold County Hospital

"I learned a lot and am refreshed
to help make changes back home."

— Kevin Tadus, Grand River Health

"I am informed, empowered and
pumped up to get our team on the
right customer service track."

— Joanna Garneau
Eastern Plumas Health Care



www.HealthCareServiceExcellence.com
1.800.667.7325 x2230 | Chelan@customlearning.com



Join us online for Conference Keynote Live Streams

HealthCare Service Excellence Conference Live Stream Pass provides the bearer with access for up to 10 individuals to participate using one device as follows:

- ▷ 7 premier keynote presentations
- ▷ Post presentation live Q & A with keynote speaker
- ▷ 2 Awards celebrations
- ▷ Preconference webinar for your selected Live Stream Facilitator

Registration Includes



Kelly Swanson



Orlando Bowen



Meg Soper



Clint Maun



Marcus Engel



Mark Black



Roger Crawford



**Watch the highlight reel from
the 2021 Conference**