



The 21st Annual
HealthCare Service Excellence Conference

February 8 - 10, 2021 at the Hilton Torrey Pines La Jolla, California

There is a reason the HealthCare Service Excellence Conference is one of the most highly rated conferences in the USA today... brilliant, inspiring, and revitalizing keynote speakers; engaging, how-to breakout sessions; and a joyful and positive culture where attendees become experts at improving the patient experience.

If there is a single word to overcome all the practical, cultural challenges to improving the patient experience, it's "engagement". Discover for yourself an implementable prescription for frontline, leadership, and patient engagement at this year's conference!

Join us for the HealthCare Service Excellence Conference on February 8-10, 2021 at the Hilton La Jolla Torrey Pines in La Jolla, CA. Put it on your calendar today!

Registration includes:

- Dynamic & Inspiring Keynote Speakers
- Practical and Relevant Workshops
- Meals & Refreshment Breaks (Excluding Tuesday Night)
- Opening Night Networking Party
- "Night of Excellence" featuring the Summit Awards Banquet & Ball



“ This conference gathered together more great talent than any other I have attended in the past 35 years. ”

– Bob Bjerstedt,
 Grand River Health

“ I liked that it was positive, fun, interesting and thought provoking. The food was amazing. Thankful for the opportunity to attend. ”

– Cindy Covington,
 Springhill Medical Center



Hilton La Jolla Torrey Pines

Escape to California Meetings + Events Magazine's 2018 Best Golf Resort, with Torrey Pines Golf Course and Pacific Ocean views. Hike in Torrey Pines State Reserve or relax on La Jolla or Del Mar beaches. Our hotel offers oversized cabanas by the heated pool with a view of the 18th Fairway. Enjoy the sunset and delicious dinner from award-winning Torreyana Grille.

more info... www.healthcareserviceexcellence.com