

# Conference Reviews 2007 – Nashville TN

Music City USA hosted our conference and welcomed us with open arms. Delegates had the opportunity to experience the sights and sounds of Nashville including the Grand Ole Opry, Opry Mills Mall, and, of course, who could forget, the Wild Horse Saloon. The conference was the ideal setting to learn, grow, network, and make new friends. We were treated to world-class speakers and musicians which earned this year's conference the highest rating to date... a 4.89 out of a possible 5! Below is a sampling of what some of our delegates had to say:



“All speakers were wonderful. So, enthusiastic & motivational. I now have so many wonderful ideas to take back & implement at my facility. Thanks to all of the presenters & CLS employees. You are all truly gifted in what you do and should be so proud of yourselves. Thank you all again!”

Laney Phelps, RN/ Shift Manager – Hunt Memorial Hospital District

“Excellent! You out did yourselves in exceeding my expectations. Two years ago it was great and so was this year! Keep up the good work in your continuation of exceeding conference attendees' expectations! Thank you!”

Peg McAfee, Executive Assistant – Cary Medical Center

“This conference provides a wonderful dose of soulful information and wisdom. It reinforces the service excellence message that we exemplify every day to affect our staff and our precious patients! Thank you so very much!”

Nancy Bergin, Recruiter – Cary Medical Center

“Speakers were outstanding. Conference well-organized. Staff outstanding. Thank you for exceeding my expectations!”

Patricia Tyler, Director of Performance Improvement – VHA West Coast

“To a person: Every one of my staff, all from different areas of H.C., said it was the 'best educational program they have ever attended'. Certainly worth every penny.”

David Wallace, COO – Medical Center of Southeastern Oklahoma

“Very knowledgeable and entertaining speakers and presenters. Our team was treated to feel like VIPs all week by CLS staff. Thank you.”

Michael Turturici, Social Worker – Sky Lakes Medical Center

“It renewed my spirit. I'm ready to go back and make a difference.”

Janet KuyKendall, RN/OR Dept. – Laurens County Health Care Systems

“Fabulous. This is the only conference I have ever attended where not one but all the speakers were outstanding. It was so unbelievably motivating and inspiring. I cannot wait to get back to work and implement all the ideas I learned! Thanks for the time of my life! Wish I could come back next year!”

Angela Carroll, RN/ER Dept. – Laurens County Health Care Systems

“10+! CLS conferences are always superb! Having attended numerous “from many company's” – CLS is the best. Kudos!”

Brenda McKinney, Patient Liaison/BSN Coordinator - Arkansas Methodist Medical Center

“This conference is the most innovative and inspirational event that I have ever had the pleasure to attend.”

Diane Kiernan, Representative – Christiana Care Health Systems

“Enthusiasm, energy, a wealth of information – that's innovative, inspiring & valuable.”

Ann Goodin, RN /Nurse Manager – Purcell Municipal Hospital

