

Conference Reviews 2008 – Louisville, KY

Overall rating of the Conference 4.87 out of 5.0

“This is my second SE conference. I came with the goal of finding new ways to ignite and encourage our employees to embrace SE. I came away with new ways to ignite myself and with a renewed commitment to take care of myself so I can encourage others.”

Amy Arledge, VP, St. Luke's Hospital

“The laughter, the learning, the lifting of my sights to do greater things within my organization.”

Elaine Yost Burak, Options

“Each and every session was excellent and very informative. I have a plethora of information to utilize now.”

Jan McAlpin, CMA, Share Medical Center

“There was wonderful & useful tips & the presenters were excellent. I enjoyed the inspirational stories all the way to the laughter.”

Jayne Roberts, Share Medical Center

“Overall I thought it was great but I really appreciated the realness of the presenters and knowing that I am not alone in my professional and personal life. I also enjoyed the humor. I love to laugh.”

*Mary Armstrong,
Sky Lakes Medical Center*

“I want to thank Brain and his staff for the opportunity to attend this conference – I really believe in your approach to Service Excellence. You have a great staff and I hope that we will have the opportunity to work with you and your staff.”

*Deanna Pitman,
Wilson Medical Center*

“The speakers were great. I have never been to such a positive conf. All the information is truly motivating. I want to bring more staff next year.”

*Jessica Fogg, Development Coordinator,
Penobscott Valley Hospital*

“Truly inspirational! One of the best conferences I have attended in my 29+ years in healthcare! Thank you!”

*Debbie Ragan, Manager,
Betsy Johnson Regional Hospital*

“My organization is not part of CLS, but I learned so much at this conference that I will take home/back to the office and share with my team members!”

*Tammy McDill, Director,
Jewish Hospital and St. Mary's Healthcare*

“I will be coming next year even if it is on my own. It will be worth the time and money! Thank you for the conference.”

*Linda Leitz, RN,
Betsy Johnson Regional Hospital*

“I truly wish we could bring all of our organization – meaningful advice, useful information, and an all-around enjoyable experience!”

*Kristy Moorman, HR,
Share Medical Center*

“It was a wonderful experience. I received information that is not only life affirming, but also life confirming.”

*Debbi Adams,
Sinai-Grace Hospital*

