

Conference Reviews 2000 – Calgary, Alberta

“This is the most informative and valuable conference I have ever attended (and I have attended many).”

Anne Westerman
St Joseph’s Hospital, AZ

“The information was relevant to my professional growth, but more importantly touched me in a very personal way.”

Gail Fischer
Sutter Roseville, CA

“Great opportunity to gather with others with the same goal (Service Excellence) in the same industry.”

Nicole O’Neal
American Health
Management Inc

“If more managers, administrators and physicians attended this conference, there would be a *“New Dawn”* in healthcare.”

Jean Vote
Sutter Health, CA

“It was a great way to hear real experiences from different groups.”

Wanda Barrera
CHW - CC

“Lots of good information it can really happen – believe and it will happen.”

Arcadia Plaza
Delano Regional
Medical Center

“This really brought home the fact that to be truly effective and of value at work, one must blend the ability of “working from the heart” into all their other skills and knowledge and process. Thank you!”

Janet Wilde
Sutter Health IT

“You can come together and learn from competing systems. By the end of the conference you’ve shared, laughed, and cried with these people and you’ve achieved “International Connect-Ability”. This was a powerful and fun experience. Thank you!”

Apryl Bloom
Sutter Health

“Great time to connect with others going through the process”

Janet Ladd,
CHW

“Immediately useful information.”

Lisa Stevens
Mercy Medical Center

