



elevate24

Refresh, Refocus, Reignite

Join us for a transformative virtual event that will provide expertise, motivation, and practical skills to strengthen your role as a caregiver

A LIVE STREAM
EXPERIENCE

MAY
1-2
2024


HealthCare Service
Excellence Conference

Revitalize team spirit, foster collaboration and boost morale as your team learns collectively during watch parties

Immediately utilizable skills and tools with significant impact for both personal and patient care

Eight dynamic and inspirational speakers providing a 5 star learning experience

Renew energy and resilience through positive thinking, empowerment, and enthusiasm for exhausted caregivers and leaders

Opportunity to connect through facilitated discussion



Make it Happen

Designate a Watch Party Facilitator to actively encourage, promote, and facilitate optimal engagement by organizing a watch party at your facility

Register Now!

ACCESS CODE: CLS2024



www.HealthCareServiceExcellence.com

MAY 1, 2024
10AM-2PM CT

MAY 2, 2024
10AM-2PM CT

The 5 Star Caregiver

Brian Lee CSP, HoF



Join Brian for an engaging session where we delve into the mission of fostering a relationship-centered culture of healing kindness. Discover how to make a lasting impact as we explore the Kindness Habit Checklist: prioritizing kindness first, showing genuine interest, noticing details, and exercising discretion. Let's become the best part of someone's worst day.

Finding and Keeping Great Coworkers

Clint Maun CSP



Despite staffing challenges, success is attainable using a team approach to improve retention, selection, and recruitment. By working as a team, you can reduce turnover, minimize agency utilization, attract high-quality staff, decrease absences, and boost staff engagement. Join Clint to discover actionable techniques on staffing with skilled nursing, assisted living, housing and human service organizations.

The Second Paycheck: Leveraging the Power of Purpose to Boost Your Performance

James Robbins



In the heart of rural communities, healthcare professionals face distinct challenges, which is why we want to leverage the incredible power of purpose; the Second Paycheck. Purpose is the cornerstone of motivation for healthcare workers and tapping into it can unlock hidden potential. This session will give a path to foster a purpose-driven life that motivates you, and inspires those on your team.

Maximizing Organizational Performance: Unleashing the Power of Energy

Larry Chatterton



Unlock the hidden potential within your organization by mastering the art of energy management. In this session, we delve deep into the fundamental principle that organizational performance hinges on the vitality of its people. Larry will equip you with the knowledge, tools, and techniques needed to elevate energy management from a vague concept to a tangible driver of organizational excellence.

Harmony in HealthCare Teams: Building Stronger Interdisciplinary Connections through Successful Conflict Resolution

Mira Rollins OTR



The fast paced and dynamic nature of healthcare requires team collaboration, but often brings about collision. This session will give you a specific road map to successfully navigate and effectively resolve conflict. Through the use of real life scenarios, participants will learn to apply a conflict resolution matrix that will radically improve communication, culture and productivity.

How To Break Free from Workplace Drama with a Compassionate Accountability Narrative

Nate Regier PhD



Managers lead complex and often high-stakes projects in an unforgiving environment. The narratives that leaders cultivate can amplify drama, or bring teams together. In this session you will gain insight into why narratives matter, learn to recognize three counterproductive drama narratives and get tips for cultivating a Compassionate Accountability Narrative to help build connection and get results.

Refresh Yourself, Refocus Perception, Reignite Self-Motivation

Fran Kick MA, CSP



Does your life feel like that plate-spinning act in a circus? Fear you are missing out on opportunities because of all the busyness of being busy? Wonder why some people see things one way and you see them another? In this session, you'll experience "the magic" of how levels of self-motivation inspire you and your colleagues to make things happen. Not because you have to, because you want to!

Live Up: Create Joy & Balance in Your Life

Michele Matt CSP, CVP



Feeling overwhelmed or anxious because you have too much to do and not enough time or energy to get it done? In this session, participants will learn a sampling of strategies to: tune up negativity, speak up expectation, change up bad habits, clean up non-valuables, and set up new routines.



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Watch Parties

To Revitalize Teamwork and Morale

Learn How To

- ✿ Creatively organize one or more watch parties that everyone wants to attend
- ✿ Facilitate attendee discussion that reveals lessons learned and ideas to implement
- ✿ Generate enthusiasm via watch party learning

[Click here to learn more](#)



1 IN 5 ORGANIZATIONS TO WIN

ACTUAL DRAWS INCLUDE ORGANIZATIONS THAT REGISTER AND ATTEND **ELEVATE24**



Brian Lee CSP, HoF
Live Virtual Keynote
Secrets of the
Staffing Fix™



2 Day Onsite *Ignite*
the Patient
Experience™ Event

2 Orlando
Scholarships
Value \$2350



Brian Lee
CSP, HoF
eBooks



**Choose and
Register Your
Watch Party
Coordinator Now**

Enhance the impact and value of your Elevate24 experience by empowering your chosen 'Watch Party Coordinator' with specialized training on fostering synergy during the event. Led by Conference Founder and CLS CEO Brian Lee, these 1-hour Train-the-Facilitator sessions are dedicated to improving coordination. Secure your spot by selecting a session below.

Tuesday, April 2nd
10AM CT
SIGN UP

Monday, April 15th
11AM CT
SIGN UP

Friday, April 22nd
10AM CT
SIGN UP

rave reviews

overall rating

4.8/5

from *elevate23*



"I had a new leader participate in this webinar with me the last two days. This was such a great way for her to gain the tools and see how to use those tools with our team. We both feel empowered and ready to leap into action!"

- Jana Green
Urgent Care & RHC Practice Manager, Grande Ronde Hospital

"I liked that there were so many takeaways. My favorite was the different techniques on how to communicate and show my staff the correct way to do things. Many good quotes and I enjoyed how the topics related to one another."

- Caitlin Stalder
Practice Manager, Aultman of Orrville

"I loved the entire conference and the attitude and culture it made me want to create. Thank you!"

- Susan Trippett
Employee Education Provider, Beaver County Hospital

"Short presentations full of great info! They get right to the 'meat and potatoes'."

- Kristi Clark
Quality Director, Minidoka Memorial Hospital

"I like that the presentations were kept relatively short. The question period was very interactive. I've never seen a speaker answer so many questions and comments at the end of the presentation. It's great that they could see the questions and comments."

- Jamie Paris
MLT/Compliance Stamford Hospital District

"Each speaker provided realistic ideas to implement and encourage a positive working environment. The speakers leave you feeling reignited and passionate about making decisions."

- Payton Gambill
QI/Risk Management Specialist Powell Valley Healthcare

GO ONLINE
TO REGISTER AND BE ENTERED
FOR A CHANCE TO WIN!

ACCESS CODE:
CLS2024

**ALL ACCESS
PREPAID PASS**
\$50
VALUE



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